

# community flood plan

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Environment  
Agency

## Stocksfield Parish Council

|                                                                       |                      |
|-----------------------------------------------------------------------|----------------------|
| Northumberland County Council<br><i>(24hrs - to report the flood)</i> | <b>0345 600 6400</b> |
| <b>If there is a danger to life</b>                                   | <b>Dial 999</b>      |
| Environment Agency incident hotline                                   | <b>0800 807060</b>   |
| Environment Agency incident team                                      | <b>0300 2003116</b>  |

|                                    |                                                                                                                                                                                                                                                   |
|------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>When to<br/>take<br/>action</b> | <ol style="list-style-type: none"><li>1. An Environment Agency 'Flood Alert' message has been received, or</li><li>2. There is sighting of a flood, or</li><li>3. Online Monitoring* indicates flooding is possible.</li></ol> <p>*See page 3</p> |
|------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                                                                                                                   |                                                                                                   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <b>Main Local Contact</b><br>(for matters connected with the content of the plan only. The Parish Council Clerk should not be contacted in the event of flooding) | Parish Council Clerk<br><br>01661 844667<br><b>clerk@stocksfieldpc.org.uk</b><br><br>07908 601619 |
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| <b>Next Review Due</b> | November 2022 |
|------------------------|---------------|

## 1. Introduction

This Flood Plan describes the actions that can be taken before, during and after a flood incident situated around Stocksfield Burn. Separate documents describing how to minimise the risk of flooding are available on the Parish Council's website, including links to the relevant Government website. The responsibility to deal with flooding rests with the emergency services and the local authority (depending on severity). The actions described within this document, despite referring to 'flood wardens', are essentially the sensible and reasonable actions that could be undertaken by any helpful neighbour in the circumstances prior to the intervention of statutory agencies. No person should place themselves in any risk in attempting to complete any activity associated with this plan.

## 2. Actions to take During a Flood

### 2.1 Flood Wardens

#### **If a flood is happening now or is believed to be imminent**

Take action if;

1. An Environment Agency (EA) Flood Alert message has been received, or
2. The Flood Wardens have been alerted to a local sighting of a flood, or
3. Online Monitoring\* by the Flood Wardens or volunteers indicates that flooding is possible.

\*See page 3

|                                                                                   |                                                               |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------|
| <b>If at any time there is a danger to life<br/>- Call the Emergency Services</b> | 999 or 112**<br><br>** alternative universal emergency number |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------|

|                    |                                                                                                    |                                                                            |
|--------------------|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <b>Wardens</b>     | Inform Northumberland County Council (NCC) using the 24 hour number 0345 6006400                   |                                                                            |
| <b>Wardens</b>     | Establish extent of flooding & whether worsening or subsiding.                                     | By observation of the flood source(s) and <b>ONLY where safe to do so.</b> |
| <b>Lead Warden</b> | If necessary, call additional warden(s)                                                            |                                                                            |
| <b>Lead Warden</b> | Inform the EA incident hotline (24hrs) unless previously informed                                  | 0800 80 70 60                                                              |
| <b>Wardens</b>     | Alert the School if daytime – Do children's routes home include roads or footpaths which flood?    |                                                                            |
| <b>Wardens</b>     | Contact or physically check on vulnerable people (including neighbours where necessary)            |                                                                            |
| <b>Lead Warden</b> | Determine when to distribute sandbags (if available) to properties at threat of flooding           | Sandbags locations see section 2.3                                         |
| <b>Wardens</b>     | Monitor bridges and other objects (such as pipes) across the burn for obstruction caused by debris |                                                                            |

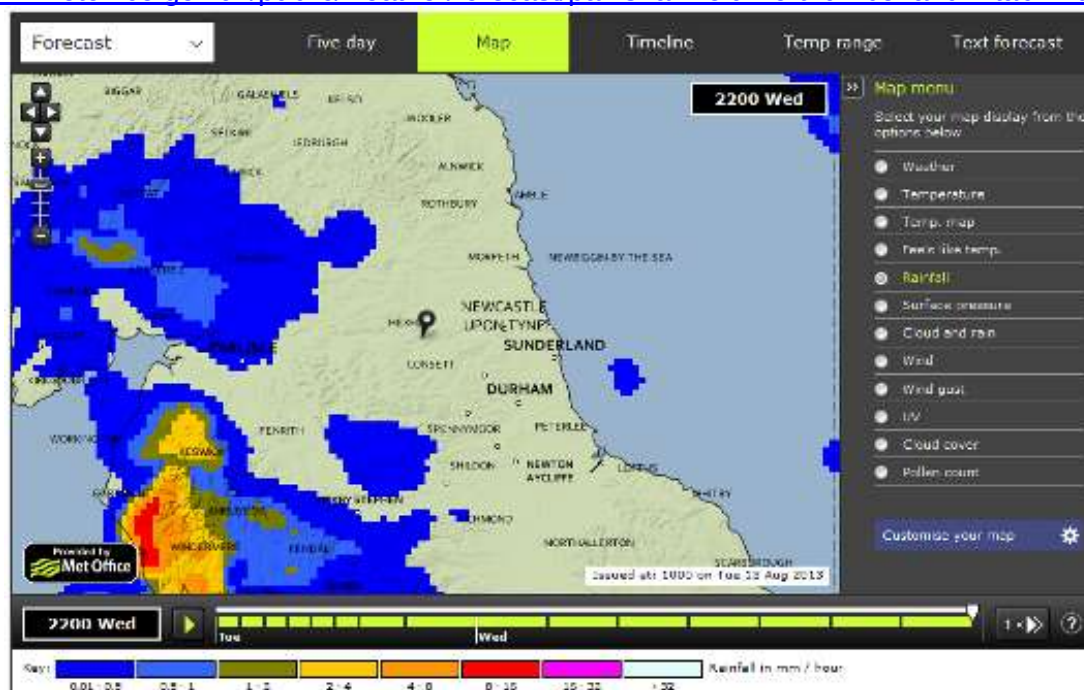
### When flooding is escalating and/or reaching properties.

|                    |                                                                                                                                                |                                                                            |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <b>Lead Warden</b> | Inform the EA incident hotline of the escalation.                                                                                              | 0800 80 70 60 (24hrs)                                                      |
| <b>Wardens</b>     | Inform flooding residents to turn off electricity, water and gas supplies.                                                                     | Door knocking but <b>ONLY where safe to do so.</b>                         |
| <b>Lead Warden</b> | If trained, and in consultation with NCC, open appropriate refuge centre.                                                                      |                                                                            |
| <b>Wardens</b>     | Agree safe escape routes for residents of flooding properties.                                                                                 |                                                                            |
| <b>Lead Warden</b> | When any roads are in danger of being flooded inform the Police (who lead in an emergency) and the Local Authority (via their Contact Centre). | 101 (or 999 if life is in danger)<br><br>0345 600 6400 or<br>01661 520 005 |

## 2.2 Online Monitoring: Weather Forecasts & River Levels

Flood Wardens, volunteers, and residents can all check the weather forecasts regularly if it is suspected that the river/burn is nearly overtopping. Knowing that if the local forecast shows more rain to continue to fall can alert to a need to take action.

<http://www.metoffice.gov.uk/public/weather/forecast/painshawfield-northumberland#?tab=map>



## 2.3 Assets - Buildings and Equipment

| Type of asset        | Location                     |
|----------------------|------------------------------|
| Receptor/Rest centre | Stocksfield Community Centre |

NCC does not provide sandbags direct to residents in the event of flooding. Whilst there may be a limited supply of sandbags at some locations, in the event of a flood it is unlikely that they can be deployed in time or in sufficient quantity. If a resident identifies a need for sandbags at their home or premises, they are advised to source and store them in a place which is accessible for them. If a resident feels that their property is in danger of water ingress and they do not have suitable protection then they should contact NCC using the number on page 1. For more information, including about the various products that are available, use these links: <https://nationalfloodforum.org.uk/> <http://bluepages.org.uk/>.

### 3. After a Flood

#### 3.1 Evidence

Only if safe to do so, take photographs of the extent of the flooding, its sources and the damage caused.

Try to note the time that floodwater overtopped the banks or flood defences and also the time that it entered individual properties. These times of flooding are critical to the EA in order to help them improve the Flood Warning Service.

If flooding was a near-miss, record the height/distance that the floodwater was away from entering properties or from overtopping the banks or flood defences. This will assist:

- Residents to make insurance claims and be better prepared for future floods.
- Residents and the Community Flood Plan owners and Flood Wardens to review and improve how they prepare for and respond to future floods.
- The EA to increase their understanding of our catchment and how it floods and thereby better plan to help us.

When possible, details of properties flooded plus a written account of the flooding and of the flood levels reached should be supplied to the Environment Agency and the Local Authority.

#### 3.2 Recovery Planning

Shortly after a flooding incident it is the responsibility of Northumberland County Council to lead on recovery operations aimed at the restoration and rehabilitation of the community. They hold full recovery plans detailing who does what and when: this can be viewed on NCC's website.

Civil Contingencies Team, Northumberland County Council  
Fire & Rescue Service Headquarters, West Hartford Business Park  
Cramlington, Northumberland, NE23 3JP

Tel: 01670 621 208 or 0345 600 6400  
[eplan@northumberland.gov.uk](mailto:eplan@northumberland.gov.uk)

### 4. Useful Information

#### 4.1 Flood Wardens

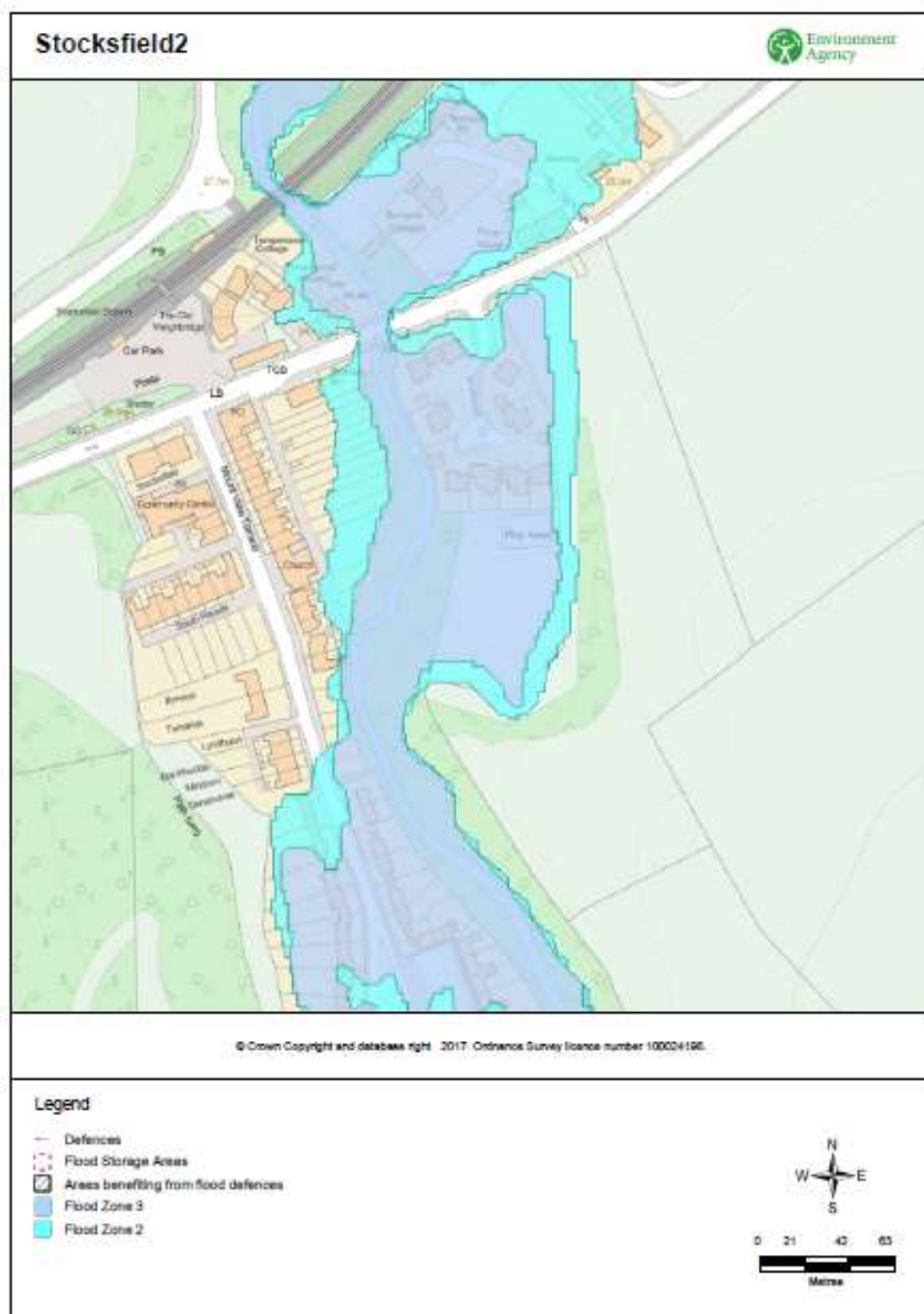
Local volunteers/flood wardens who should be contacted in an incident are shown below. They may be required to lift heavy sandbags so should be reasonably active or fit. Consider using other volunteers such as communicators, administrators or carers of vulnerable people during an incident. These volunteers could be registered on the Environment Agency's Floodline Warnings Direct service so they receive flood warnings.

**Wardens and volunteers must not put their own life at risk.**

| Name                                   | Address                                                 | Telephone    |
|----------------------------------------|---------------------------------------------------------|--------------|
| Flood Warden<br><b>Peter Armstrong</b> | Glenisla<br>Mount View Terrace<br>Stocksfield NE 43 7HL | 07780 665781 |

## 4.2 Flood risks at Stocksfield

The main risks of flooding within Stocksfield relate to flooding from rivers or surface water. The Environment Agency produces information about both types of risk on their website and you can find out more about the risk level in your specific area using the following link: <https://flood-warning-information.service.gov.uk/long-term-flood-risk>. The following diagram is an example of the type of information that is available.



A number of similar images showing both river and surface water flood risks for other areas of the village are available on the Parish Council's website:

<http://stocksfieldpc.org.uk/localinformation/floodprotection>, where this plan can also be found.

## 4.3 Review Period

After a flood this Community Flood Plan should be reviewed using experience gained from each flood, making appropriate improvements to the Plan. In any event, it will be reviewed in accordance with the notice at the foot of page 1.